

FESTIVE PERIOD OPENING TIMES

Monday 21st December 2020 – 9:00-17:30
Tuesday 22nd December 2020 – 9:00-17:30
Wednesday 23rd December 2020 – 9:00-17:30
Thursday 24th December 2020 – 9:00-13:00
Friday 25th December 2020 – NOT OPEN
Saturday 26th December 2020 – NOT OPEN
Sunday 27th December 2020 – NOT OPEN

Monday 28th December 2020 – NOT OPEN
Tuesday 29th December 2020 – 10:00-14:00
Wednesday 30th December 2020 – 10:00-14:00
Thursday 31st December 2020 – 10:00-14:00
Friday 1st January 2021 – NOT OPEN
Saturday 2nd January 2021 – 9:00-12:00
Sunday 3rd January 2021 – NOT OPEN

Monday 4th January 2021 – 9:00-17:30

Please contact the office on 01772 729111 during the opening times given above.

If you have a repair issue, please log these via the website or email repairs@lancashire-lettings.com.

We will be monitoring the emails and any voicemails left sporadically over the closed hours in case of any urgent repairs.

EMERGENCY CONTACTS AND PROCEDURES

Gas: National Grid 0800 111 999

To report a gas or carbon monoxide emergency, or if a pipeline is struck (even if no gas leak has occurred) Turn off the gas at the meter unless the meter is in a cellar/basement

- Don't smoke or strike matches
- Don't turn electrical switches on or off
- Open doors and windows
- Keep people away from the area affected

Call the number above in an emergency or a gas registered engineer or report and wait for Lancashire Lettings repairs team if this is not an emergency.

Electric: National Grid 0800 404 090

If you spot a potential electrical hazard on or near an overhead electricity, mains electric supply pipe follow the below

- Do not approach any hazard, even at ground level. Keep as far away as possible.
- Warn anyone in the vicinity to evacuate the area.
- Call the 24-hour electricity Emergency Number

Call the number above in an emergency or a qualified electrician or report and wait for Lancashire Lettings repairs team if this is not an emergency.

Water: United Utilities 0345 6723 723

If you've got a burst pipe, you need to act fast to minimise damage.

- Collect water from the leak - if it's through the ceiling, collect it in a bucket.
- Switch off your central heating.
- Turn off the stop tap and turn on the taps to drain your water system.
- Don't touch any wiring or switches that you think may have been affected. If in doubt, turn off your electricity at the mains.

Call the number above in an emergency or a plumber or report and wait for Lancashire Lettings repairs team if this is not an emergency.

Noise / rubbish: Preston city council 01772 906907

Fire / police: 999